

Cisco Webex



# Cisco Headset 730

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# Contents

Product overview	3
Features and benefits	4
Compatibility	4
Product specifications	5
Ordering information	7
Warranty information	7
Cisco environmental sustainability	7
Cisco Capital	8

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The Cisco® Headset 730 is a premium Bluetooth® headset built for business, personal, and the journey between.



**Above:** Employee working from home using a Cisco Headset 730 and Webex Desk Camera

These headsets are designed for mobile or office workers, enabling productivity in any environment with superior audio, adaptive noise cancellation, enterprise-grade security, and a sleek microphone design. Deep integrations with Cisco collaboration applications and devices allow for intuitive user experiences and intelligent IT headset management.

## Product overview

Our work environments and styles continue to evolve. We work in open environments that allow us to interact freely but rely heavily on computers and smartphones. Whether working at a desk, interacting with a team, or on the go, everyone must remain intently focused on work. That's why Cisco extended the seamless collaboration experience with the premium Cisco Headset 730, built for business, personal, and the journey between. Its professional design features Clear Voice technology, which delivers a superior audio experience in the office or on the go. This voice-honing, boom-less design easily transitions from business to personal use, enabling the user to stay connected in any environment.

The experience Cisco headsets provide when coupled with the Cisco collaboration platform is leading in the industry. Through deep integrations, we enable intuitive user experiences and intelligent headset management—through CUCM or Control Hub. Our headset management platform gives administrators a single pane of glass to manage both the call control and devices at no additional cost. Advanced analytics and management features such as inventory management, remote configuration, and diagnostics allow an administrator to manage headsets and deploy them with minimal effort.

## Features and benefits

**Table 1.** Features and benefits

Feature	Benefit
<b>Clear Voice technology</b>	Voice-honing, boom less technology coupled with adaptive noise cancellation, background noise reduction, and side tone enabling, crystal clear audio
<b>Bluetooth® (5.0)</b>	Connect on the go to any device that supports Bluetooth. Simultaneously connect 2 Bluetooth devices plus 1 USB
<b>Active Noise Cancellation</b>	Switch between Noise Cancellation (NC) to focus in any environment or Ambient (AMB) to easily collaborate with others
<b>Smart sensors</b>	Automatically play/pause music, answer calls, or mute your microphone with contextual movements
<b>Mute notification</b>	Talking on mute? Receive a notification so you aren't talking to a muted mic during a call
<b>On-ear buttons</b>	Easy call and music controls
<b>Integrated presence LED light</b>	Automatic call presence or manual "Do Not Disturb" LED light
<b>Cisco Headsets mobile app</b>	Configure and customize your headset for an exceptional experience; easily adjust equalizer settings, configure features, and discover all that your headset offers
<b>Enterprise-grade security</b>	Industry-first hardware and software protection to help communications stay secure
<b>Intelligent, integrated headset management</b>	Manage all Cisco endpoints, apps, and headsets from a single platform. No additional software or service fees are required. Enjoy simple IT headset management to deploy, monitor, and troubleshoot issues
<b>Two headset finishes</b>	Available in platinum or carbon black finish

## Compatibility

For compatibility information with Cisco IP Phone, Webex Desk Series, Cisco Jabber, Webex App, and Webex Meetings, please refer to the [Cisco Headset Compatibility Guide](#) for details.

## Product specifications

**Table 2.** Product specifications

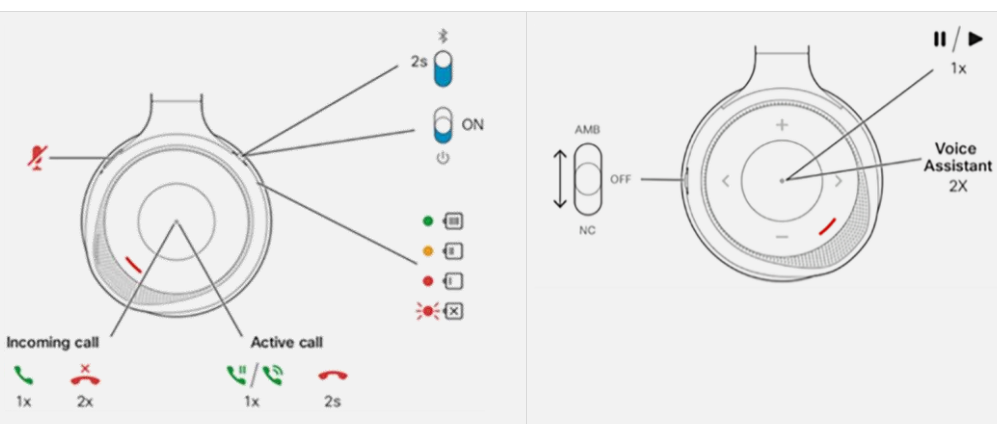
Connectivity	Description
Connectivity options	Bluetooth, USB-A, and 3.5 mm* (audio only)
Simultaneous connections	2 Bluetooth + 1 USB
Bluetooth codecs	SBC, AAC, Qualcomm® aptX™ and aptX HD audio
Bandwidth	<ul style="list-style-type: none"><li>• Narrowband (8 kHz)</li><li>• Wideband (16 kHz)</li><li>• Full band (48KHz)</li></ul>
Range	65 meters (213 feet)
Bluetooth profiles	Headset Profile (HSP), Hands-Free Profile (HFP), Audio/Video Remote Control Profile (AVRCP), Advanced Audio Distribution Profile (A2DP)
Bluetooth version	5.0

\*Qualcomm aptX is a product of Qualcomm Technologies, Inc. and/or its subsidiaries. Qualcomm is a trademark of Qualcomm Incorporated, registered in the United States and other countries. aptX is a trademark of Qualcomm Technologies International, Ltd., registered in the United States and other countries.

Audio	Description
Active noise cancellation	Hybrid 4-microphone with three noise cancellation modes <ul style="list-style-type: none"><li>• Adaptive: Noise cancellation automatically adjusts based on your environment</li><li>• Manual: Noise cancellation level specified in the Cisco Headsets app</li><li>• Ambient: Ability to hear conversations in user's environment</li></ul>
Voice activated AI	Access Google Assistant, Siri, or Cortana
Hearing protection	Acoustic shock protection from sounds louder than 118 dB (A)
Microphone type	The microphone uplink solution consists of 2 directional Electret Condenser Microphones (ECMs), uniquely integrated to minimize undesired noise, enhance the user's voice, and cancel background talkers
Microphone directionality	Unidirectional
Microphone frequency response	80 to 6800 Hz
Speaker configuration	Stereo
Speaker size	40 mm
Speaker impedance	32 ohms
Speaker bandwidth	20 Hz to 20 kHz

Battery	Description
Talk time	Up to 20 hours with Noise Cancellation (NC)
Listen time	Up to 22 hours with Noise Cancellation (NC)
Charging time	2.5 hours
Quick charge	1 hour with 10 minutes of charge time

Security	Description
Image authentication	Ensures only images encrypted by Cisco AES-128 bit key are allowed
Secure Boot	Ensures only authentic Cisco image can run on the device; image is encrypted with Cisco AES-128 bit key and digests are calculated using AES-CCM

General	Description
Headset only weight	216 g
On-ear button controls	 <p>The diagram illustrates the on-ear button controls for the headset. It shows a top-down view of the earpiece with various buttons and their functions:</p> <ul style="list-style-type: none"> <li><b>Power/On/Off:</b> A central button with a power symbol, labeled 'ON' and 'OFF'.</li> <li><b>Volume:</b> Two buttons on the left side, labeled '2s' and 'ON'.</li> <li><b>Call Management:</b> A series of icons for call control: a green phone icon (1x), a red 'X' icon (2x), a green phone icon with a checkmark (1x), and a red phone icon (2s).</li> <li><b>Call Status:</b> Labels for 'Incoming call' and 'Active call' with corresponding icons.</li> <li><b>Microphone/ANC:</b> A vertical slider on the right side, labeled 'AMB' (Ambient Noise Cancellation) and 'NC' (Noise Cancellation), with 'OFF' in the middle.</li> <li><b>Voice Assistant:</b> A button on the right side, labeled 'Voice Assistant 2X'.</li> <li><b>Media Control:</b> A button on the right side, labeled '1x', with a play/pause symbol.</li> </ul>
Integrated presence LED light	Visible LED strip on both ears that is red while on a call or activate manually for presence control

## Ordering information

**Table 3.** Ordering information

Part Number	Product Name	Box Content
HS-WL-730-BUNA-P	Headset Platinum color bundle	Platinum headset with travel case, USB HD adapter, USB A and 3.5mm connectors
HS-WL-730-BUNA-C	Headset Black color bundle	Carbon black headset with travel case, USB HD adapter, USB A and 3.5mm connectors
HS-WL-730-BUNAS-P	Headset Platinum color with stand bundle	Platinum headset with travel case, USB HD adapter, charging stand, USB A and 3.5mm connectors
HS-WL-730-BUNAS-C	Headset Black color with stand bundle	Carbon black headset with travel case, USB HD adapter, charging stand, USB A and 3.5mm connectors
HS-WL-730-DSKCH-A=	Charging Stand	Charging Stand only
HS-WL-700-BA-USBA=	USB HD Adapter	USB A HD Adapter only
HS-WL-730-EC4-C=	Ear cushion spares - Carbon Black	Replacement Carbon Black ear pads (4-pack)
HS-WL-730-EC4-P=	Ear cushion spares - Platinum	Replacement Platinum ear pads (4-pack)
HS-WL-700-CBLKITC=	USB C Accessory kit	USB C to C cable (1.27m) and USB A to C adapter

## Warranty information

The Cisco Headset 730 has a one-year limited liability warranty.

## Cisco environmental sustainability

Information about Cisco’s environmental sustainability policies and initiatives for our products, solutions, operations, and extended operations or supply chain is provided in the “Environment Sustainability” section of Cisco’s [Corporate Social Responsibility](#) (CSR) Report.

Reference links to information about key environmental sustainability topics (mentioned in the “Environment Sustainability” section of the CSR Report) are provided in the following table:

**Table 4.** Environmental sustainability reference links

Sustainability topic	Reference
Information on product material content laws and regulations	<a href="#">Materials</a>
Information on electronic waste laws and regulations, including products, batteries, and packaging	<a href="#">WEEE compliance</a>

Cisco makes the packaging data available for informational purposes only. It may not reflect the most current legal developments, and Cisco does not represent, warrant, or guarantee that it is complete, accurate, or up to date. This information is subject to change without notice.

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### For more information

Please visit [cisco.com/go/headsets](https://cisco.com/go/headsets)

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